

# ROCKSTAT

July 10, 2014

Neighborhood and Economic Development



# Department of Law

PRESENTED BY:

Patrick Hayes  
Legal Director



# Department of Law

## Major Litigation Section

Kerry F. Partridge, City Attorney (1995-2014)  
Ifeanyi Mogbana Assistant City Attorney (2014)  
Troiana J. Gears, Paralegal (2010-2014)



# New & Closed Lawsuits

Q2 2014

CASE NAME	OUTCOME	SETTLEMENT AMOUNT	YEAR FILED
<b>Closed Lawsuits in Q2 2014</b>			
Lee v. Rockford Metro, et al.	Settled	\$1,500.00	2008
Jones v. Fleming, et al.	Won		2013
Kelly v. City of Rockford, et al	Won		2013
Ramos v. Strawser	Settled	\$4,000.00	2012
Stevenson v. Hedges	Won		2013
Jones v. Jones	Settled	\$500.00	2013
Simmons v. Maveus, et al.	Won		2011
Hines v. Wild, et al.	Won		2007
Drozek v. City of Rockford, et al.	Settled	\$40,000.00	
<b>Total Value of Settlements in Q2 2014</b>		\$46,000.00	
		<b>Average Settled</b>	\$11,500.00
<b>New Lawsuits Filed in Q2 2014</b>			
Rockford Renaissance v. City of Rockford			



# *Legal Department- Major Litigation*

## **ACHIEVEMENTS**

- Closed 9 Cases in Q2
- Won 5 of those 9 Cases
- Low Average Settlement Value
- New Assistant City Attorney Acclimating Well to Position

## **AREAS FOR IMPROVEMENT**

- Advance Training of New Assistant City Attorney for Litigation
- Installation of New Trial Strategy and Presentation Software
- Explore New Case Management Software
- Implement Excel Spreadsheet for Case Management in Interim



# *Legal Department- Litigation*

## **Closed Lawsuits Won on Summary Judgment Q2 2014**

CASE NAME	CASE FILED	SUMMARY OF CASE	INJURIES ALLEGED
Simmons v. Maveus, et al	2011	Plaintiff acquitted of Murder charges False Arrest/False Imprisonment	Loss of Freedom / Reputation
Hines v. Wild, et al.	2007	Excessive Force / Illegal Entry/ False Imprisonment / False Arrest	Loss of Freedom



# *Legal Department- Litigation*

## **Major Cases of Interest for Q3 2014**

<b>CASE NAME</b>	<b>CASE FILED</b>	<b>ALLEGATIONS AGAINST CITY</b>	<b>INJURIES ALLEGED</b>
Estate of Barmore/Kingdom Authority v. City of Rockford, et al.	2010	Excessive Force/Intentional Infliction of Emotional Distress/False Imprisonment of Witnesses	Death
Estate of Phillip Johnson, Jr. v. City of Rockford, et al.	2013	Excessive Force, Failure to Provide Medical Care	Death
Meade v. City of Rockford	2009	Negligence, Willful and Wanton Conduct	Personal Injury
Rockford Renaissance v. City of Rockford	2014	Breach of Contract	Monetary



# CLAIMS

## 1<sup>st</sup> Quarter 2014

Kerry F. Partridge  
City Attorney



# *Legal Department-Claims*

## **ACHIEVEMENTS**

- Excellent Public Acceptance of PMA as our TPA.
- Minimal Public Discontent with Claims Processing Times.
- City Staff Time Greatly Reduced in Claims Process.
- Claims Normalizing in 2<sup>nd</sup> Quarter 2014.
- Processing Times Improving with Load Reduction.

## **AREAS FOR IMPROVEMENT**

- Continue PMA Training in Claims Decision Parameters.
- Improve PMA processing times.
- Strive for General Reduction in Claims for 2015.



# Legal Department-Claims

## Claims Dashboard 2012-2014

	2012 3rd Quarter	2012 4th Quarter	2013 1st Quarter	2013 2nd Quarter	2013 3rd Quarter	2013 4th Quarter	2014 1st Quarter	2014 2nd Quarter	Total 2012-2014
Claims this Quarter	31	19	113	134	51	29	348	86	811
Avg. Claims per Quarter	74	74	74	74	74	74	74	74	74
Claims this Year	62	81	113	247	298	327	348	434	
Claims Approved this Qtr.	7	3	7	16	4	4	4/346	2	43
% of Claims Approved this Qtr.	23%	16%	6%	12%	8%	14%	1%	2%	10%
\$ Value of Approvals this Qtr.	\$22,920.49	\$2,074.98	\$5,741.36	\$7,703.64	\$12,381.32	\$18,344.64	\$1,514.03	\$254.67	\$70,935.13
Avg. \$ Approvals this Qtr.	\$3,274.35	\$691.66	\$691.66	\$820.19	\$3,095.33	\$4,586.16	\$378.50	\$127.33	\$1,708.15
Avg. Days to Approve this Qtr.	65	19	142	93	41	40	49	43	62
% Approved w/in 33 days this Qtr.	71%	100%	0%	0%	0%	0%	0%	50%	28%
% Approved w/in 42 days this Qtr.	71%	100%	0%	10%	0%	100%	50%	50%	48%
Claims Denied this Qtr.	24	13	106	118	47	25	344/346	84	417
Avg. Days to Deny this Qtr.	17	20	92	91	61	42	48	35	25
% Denied w/in 21 days this Qtr.	83%	62%	6%	6%	12%	38%	0%	30%	30%
% Denied w/in 42 days this Qtr.	87%	77%	21%	20%	32%	50%	25%	64%	47%



# Public Works Dept.

PRESENTED BY:

Mark Stockman – Street Superintendent

Tim Holdeman – Water Superintendent



# Street & Transportation Division

**Mark Stockman**  
**Street & Transportation Superintendent**



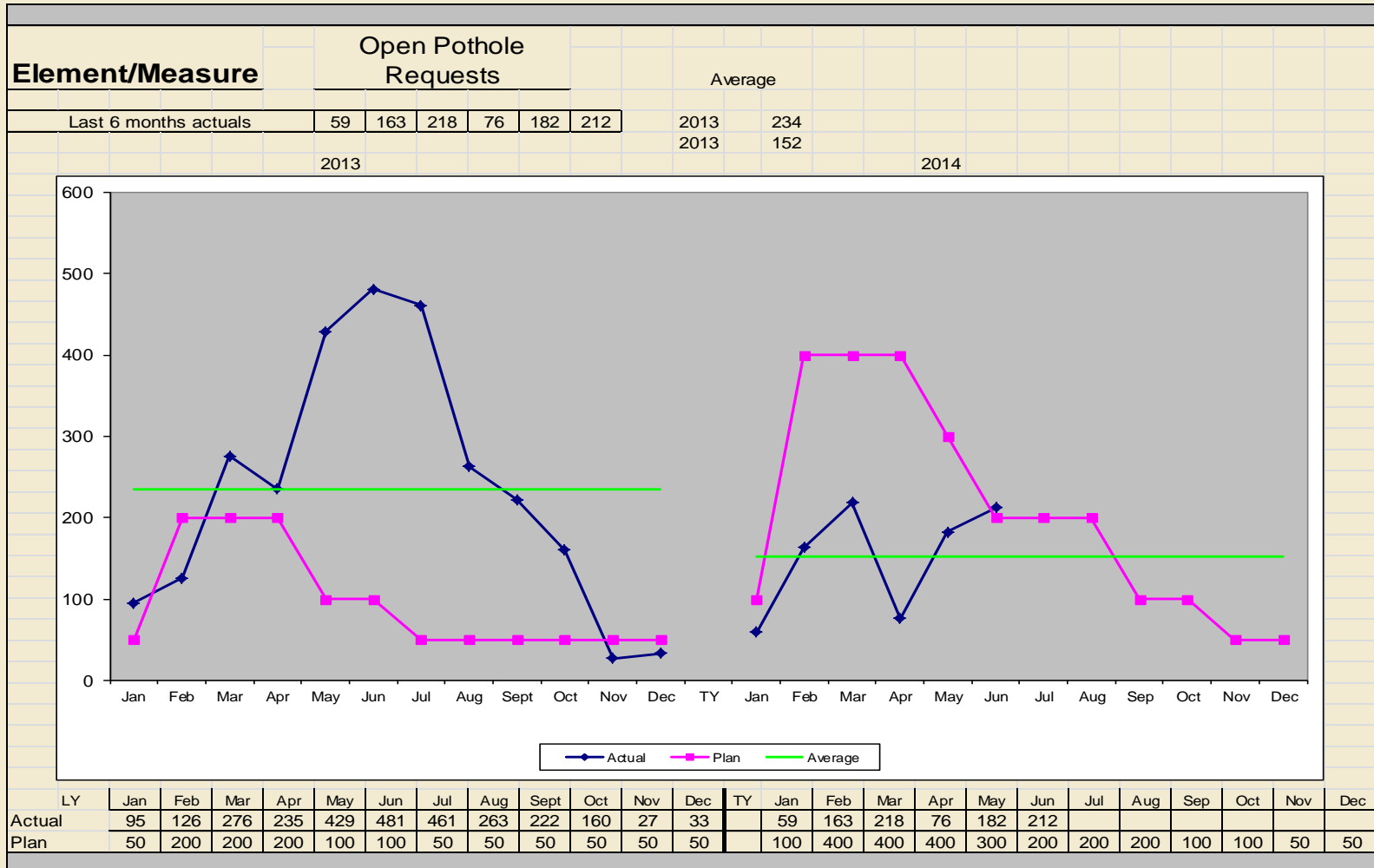
# Street & Transportation Dashboard

Monthly Performance			Jan	Feb	Mar	Apr	May	Jun
2014								
Street Operations	Open Pothole Requests	150	59	163	218	76	182	212
	Arterial Pothole Requests - Ave. Days Open	20	31	21	17	13	23	27
	Residential Pothole Requests - Ave. Days Open	50	79	60	25	19	22	27
	# Trees Trimmed	200	48	173	328	279	232	141
	# Trees Removed	120	37	58	71	70	81	90
	# Trees Planted - Monthly Average	140						
	Open Forestry Requests	400	364	294	255	245	260	318
	Open Forestry Requests - Average Days Open	150	174	192	187	189	206	163
	Total Requests	750	467	475	902	680	635	582
	Total Open Requests	700	553	568	580	419	514	579
Traffic Operations	% of Graffiti Removal Time in ≤ 5 days	95%				90%	100%	98%
	% Signals Repaired Compared to Reported	95%	98%	100%	99%	98%	99%	99%
	% Signals Replaced Compared to Reported	95%	93%	100%	100%	100%	100%	99%
	% of Signal Bulb Outage Response Time in ≤ 24 hrs	95%	96%	97%	97%	100%	100%	97%
	City Street Light Outage Response Time ≤ 5 days	95%	100%	100%	100%	100%	100%	80%
	% Sign Repaired/Replac. to Reported	95%	48%	38%	100%	98%	100%	98%
	Signs Repair/Replac. Response Time ≤ 5 days	95%	100%	100%	99%	100%	100%	100%



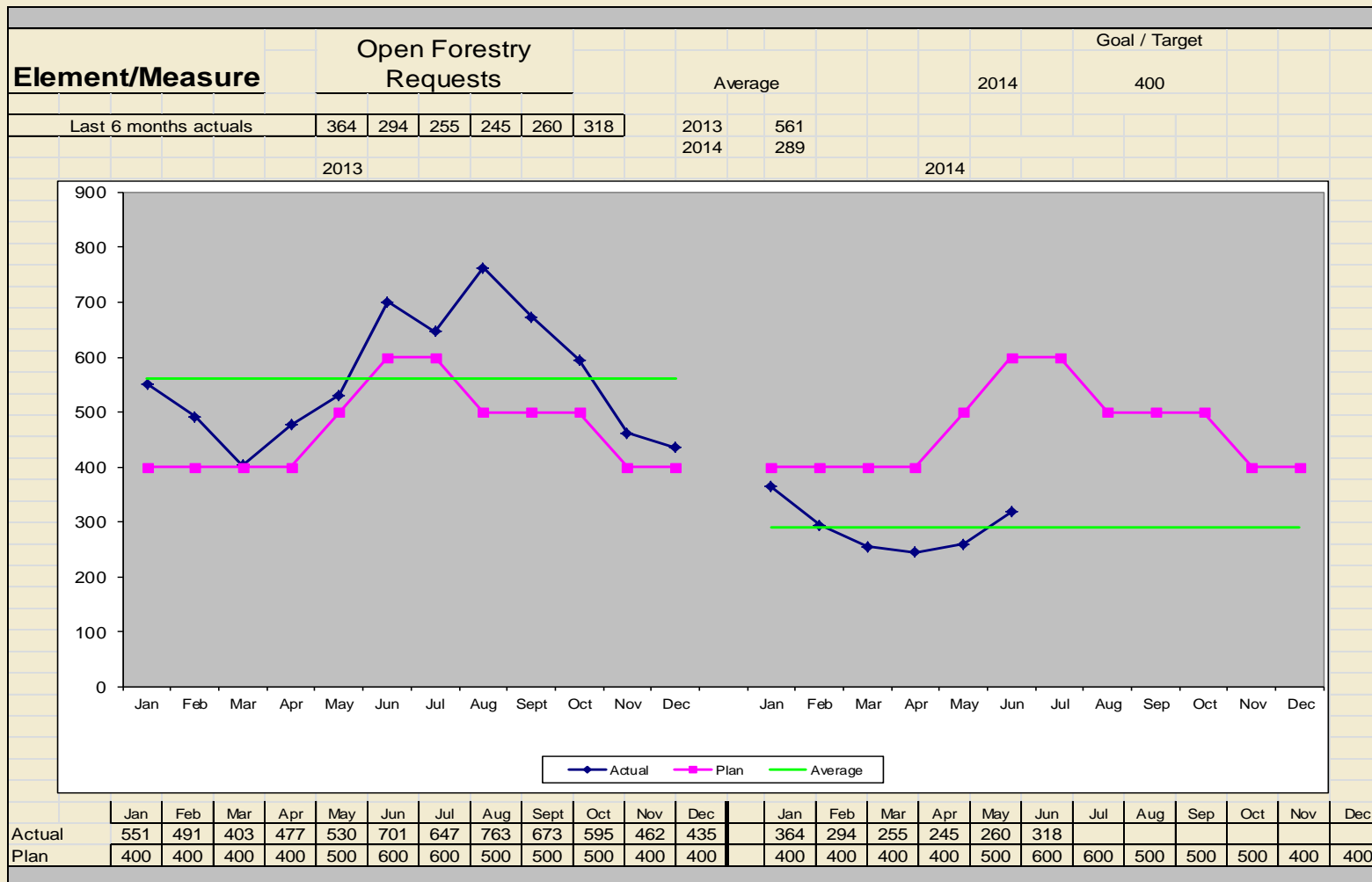
# Street & Transportation

## Pothole Patching





# Street & Transportation Forestry





# Street & Transportation

## Special Events & Activities

Category	Man hrs.	
• Sharefest –	264	} 9%
• Project 1013 –	32	
• 4 <sup>th</sup> of July site prep –	24	
• Training & Meetings –	23	} 0.6%
• Scheduled work lost to inclement weather –	352	} 10%
• Vacation, TC, Sick Time -	486.5	} 13.8%
• Total man hours lost to scheduled work -	1181.5	
• Total man hours scheduled for June -	3520	
• % of hours lost for scheduled work -	33.4%	



# *Street & Transportation*

## **Achievements**

- Support provided for volunteer efforts (Sharefest, Project 1013, EDEEN Group, 4<sup>th</sup> of July)
- Unresolved Pothole and Forestry request #'s averaging lower than 2013
- Nearly completed with spring sweeping cycle
- Completed tree planting carryover from 2013

## **Areas for Improvement**

- Complete hiring process to return to budgeted level of field employees
- Still awaiting Com-Ed resolution to dispose of excess wood chips
- Tree planting – Supply of new trees down in 2014 due to harsh winter. Need to seek alternative suppliers and species.



# Graffiti

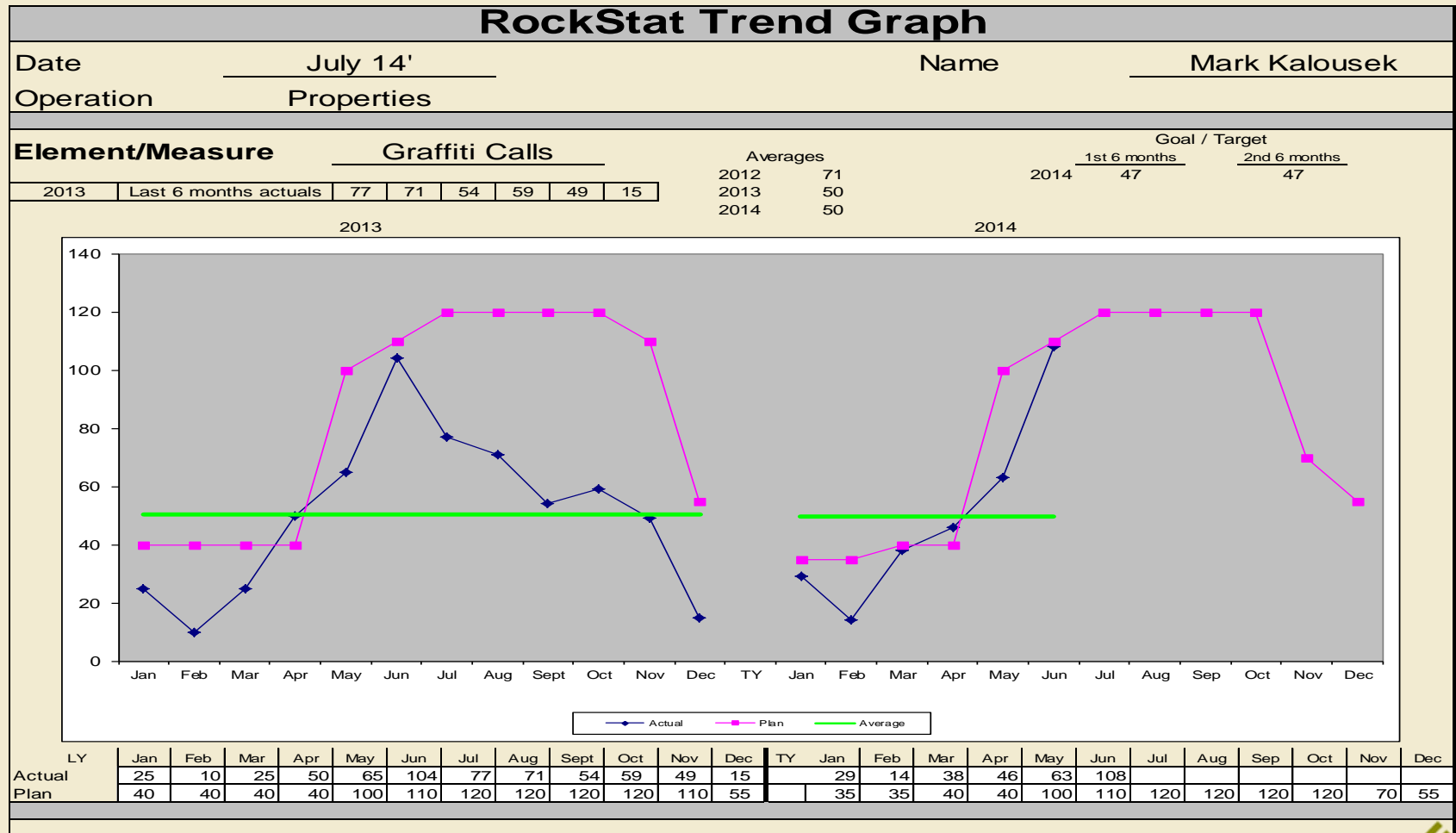
PRESENTED BY:

Kwame Calvin – Transportation & Facilities Manager



# Public Works – Graffiti

## 2014 YTD Dashboard





# *Public Works – Graffiti*

## Statistics

- We have a **7%** increase in graffiti cases (298) this year compared to (279) in 2013
- We averaged a 1.5 day removal time since April
- June is our highest month for graffiti cases (108) in 2014
- We are averaging (49) cases per month this year compared to (46.5) in 2013(Signs)

**BEFORE**



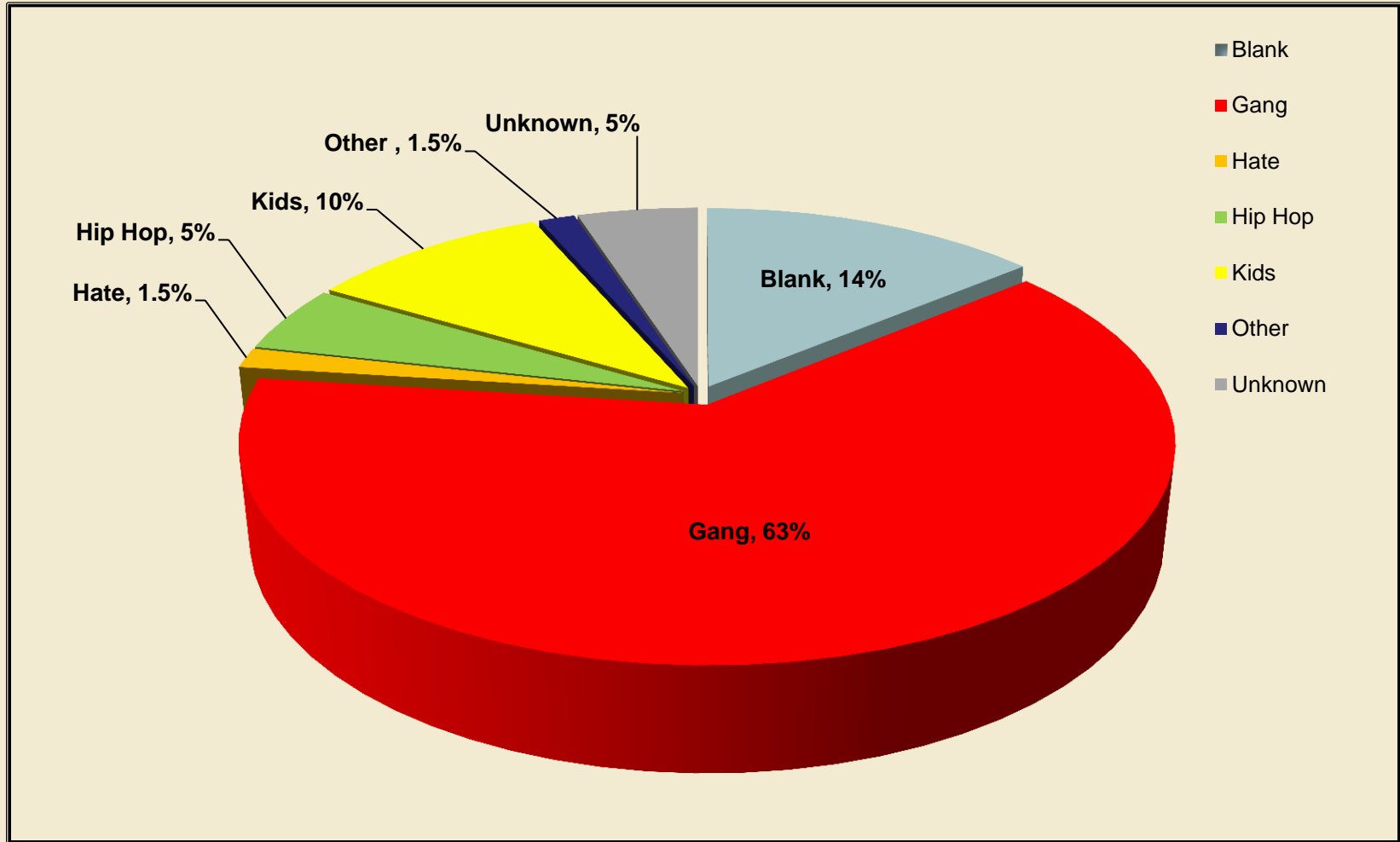
**AFTER**





# *Public Works – Graffiti*

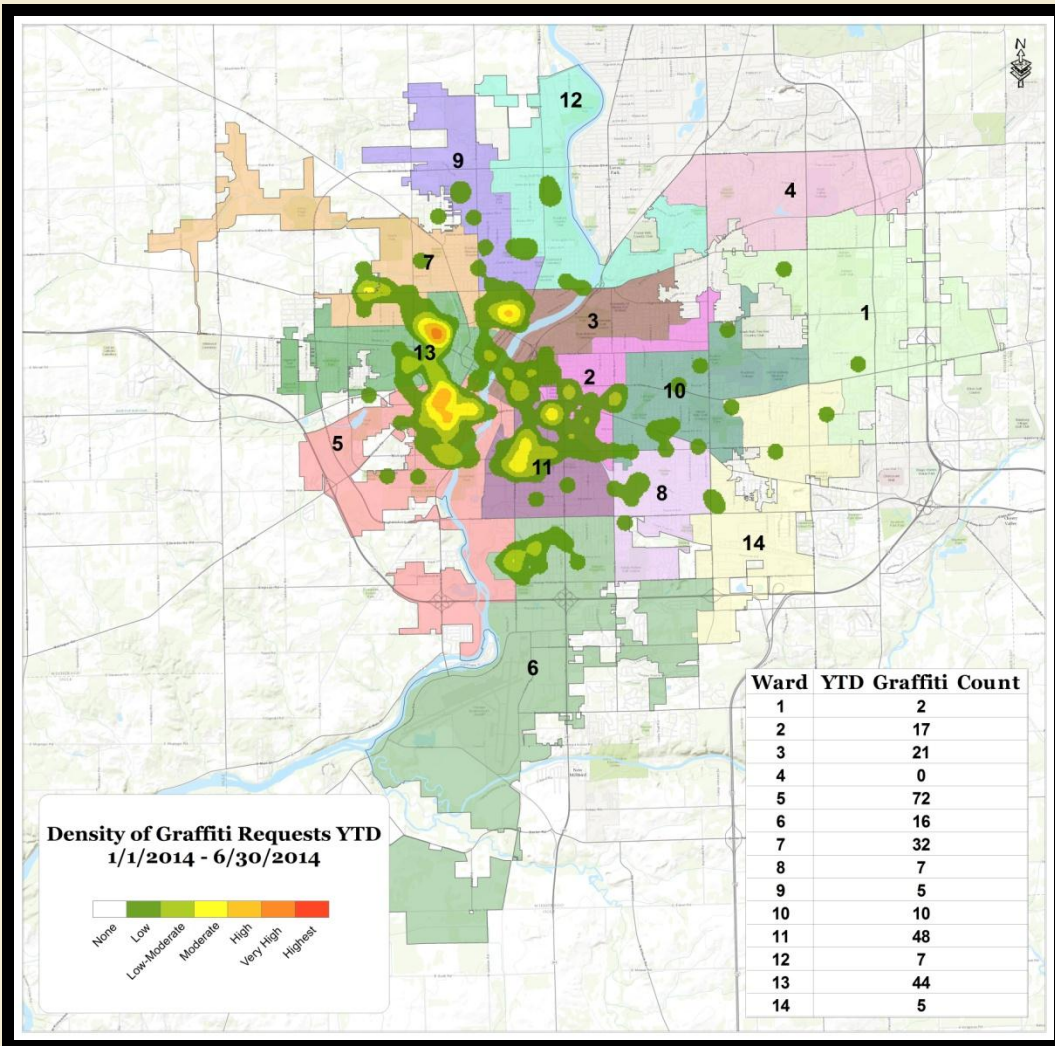
## Statistics





# *Public Works – Graffiti*

## Graffiti by Wards

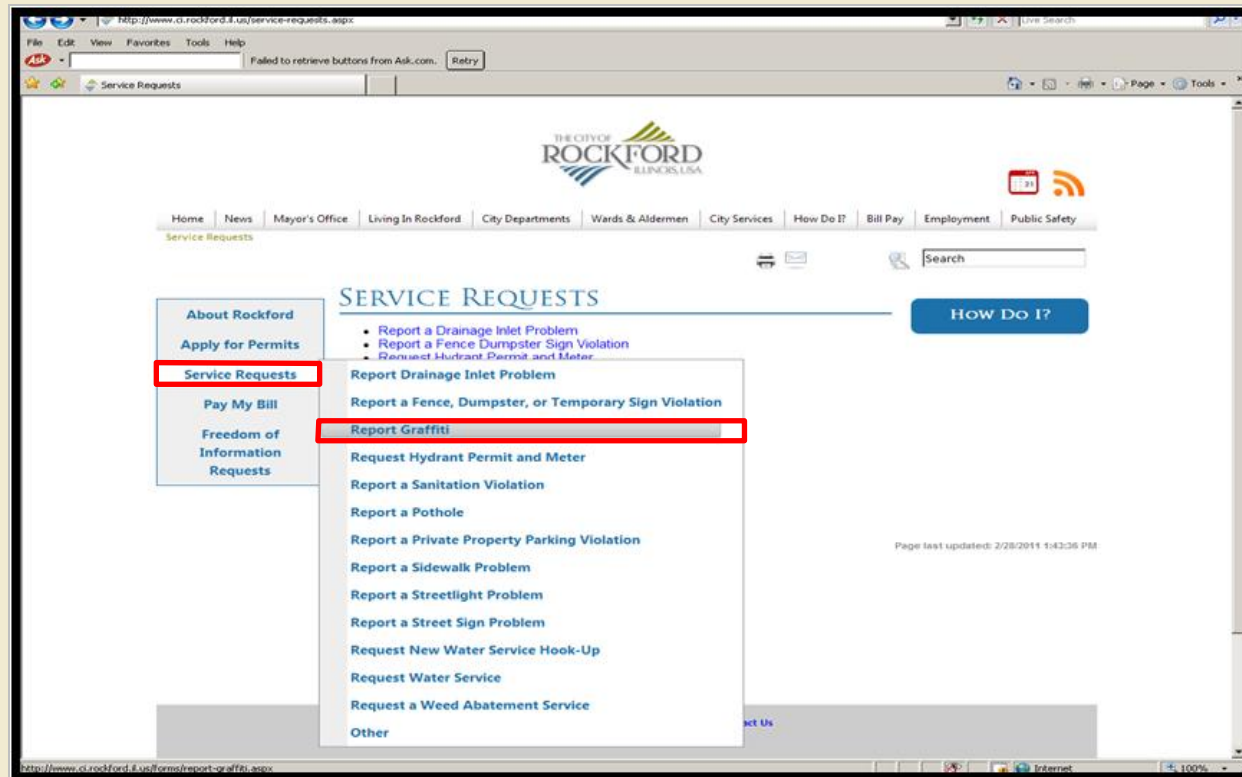


- Ward 5 has the highest amount of graffiti cases (72)
- Ward 4 has the lowest amount of graffiti cases with (0) cases this year.
- Wards 5, 11 & 13 have more cases than all other wards combined.



# *Public Works – Graffiti*

## Service Requests



Graffiti Hotline 815-961-3243



# *Public Works – Graffiti*

## **Achievements**

- We are averaging (1.5) days removal time removal time on a goal of (2.5) days removal time
- We have a decline in Property Graffiti this year compared to last year.(12 fewer cases)



# *Public Works – Graffiti*

## **Areas of Improvement**

- We have a 7% increase in Graffiti cases
- Wards 5, 11 & 13 account for 57% of all graffiti cases
- Most Common type of Graffiti is Gang
- Sign graffiti is responsible for the 7 percent increase this year.



# Water Division

PRESENTED BY:  
Tim Holdeman, Water Superintendent



# PUBLIC WORKS / WATER DIVISION

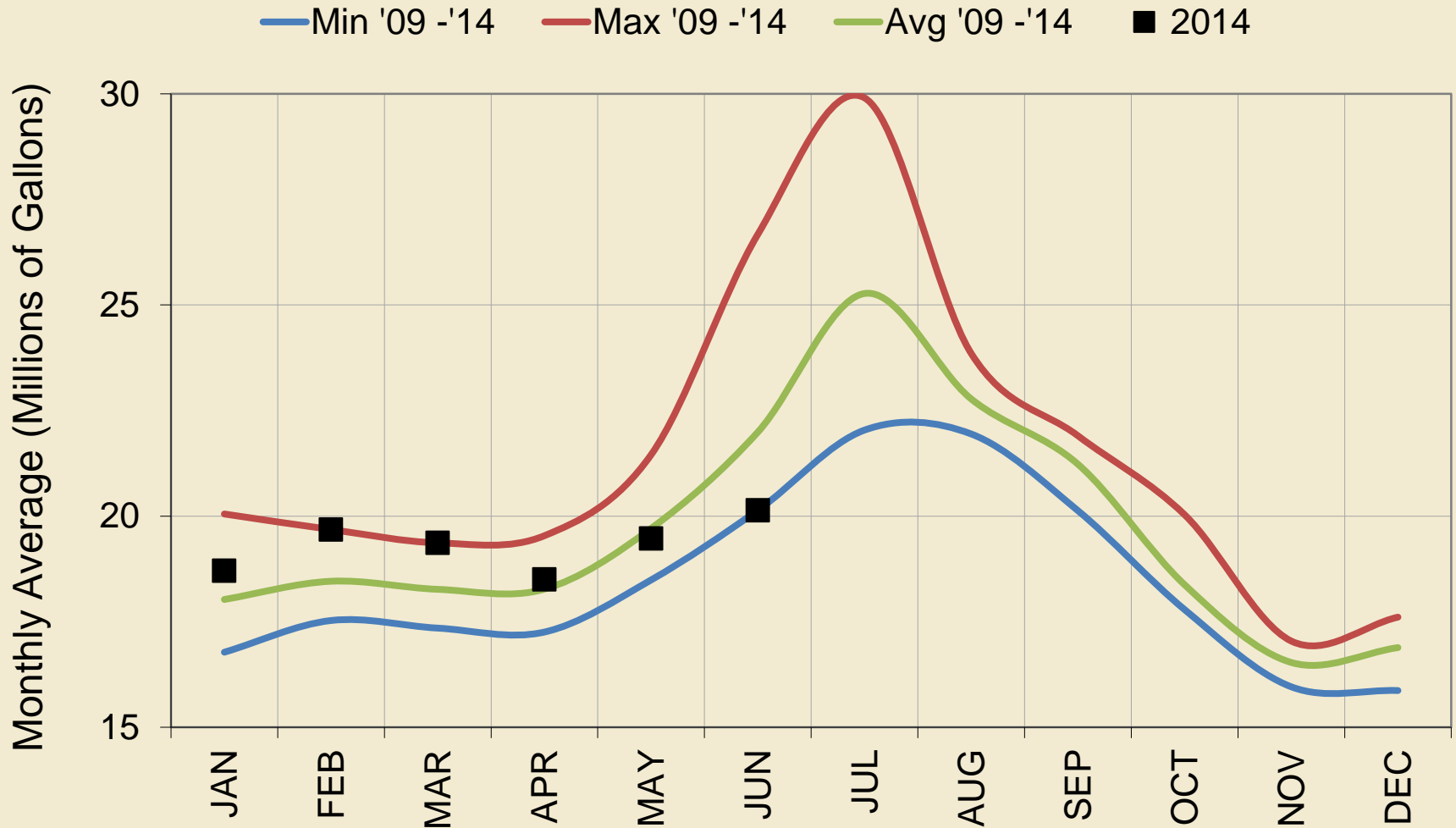
## Scorecard

Monthly Performance				Jan	Feb	Mar	Apr	May	Jun
2014									
Water Operations	Distribution	Emergency Repair Time (hours)	2	3.7	0.9	0.9	2.1	1.3	2.3
		% of Total Repairs That Are Planned	80%	47%	53%	72%	91%	93%	84%
		Emergency JULIE Locate Response Time (hrs)	1	0.5	0.5	0.5	0.5	0.5	0.5
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	44	61	65	50	63	89
		# of Winter Backlog Jobs	130	61	282	344	344	254	2
		Water Main Flushed (mi)	20					40	82
	Customer Service	Average # of Days to Correct Meter Problem	30	30+	37	12	32	26	27
		# of Days for First Available Scheduling	3	0.9	0.6	1.5	1.4	0.5	0.6
		% of Citizens Receiving 1st Choice Scheduling	90%	94%	94%	96%	95%	99%	98%
	Production	% Meeting Demand for Water Pumped	110%	218%	208%	197%	216%	139%	135%
		Service Pressure Excursions	100	76	24	23	39	36	42
		% of Total Maintenance Hrs Available	70%	67%	49%	55%	65%	71%	65%
		# of Water Quality Complaints	5	1	2	0	0	1	8
		% of Total Production from Rehabed Wells	80%	81%	86%	85%	88%	91%	91%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	3.9%	3.7%	3.7%	3.7%	3.7%	3.9%
		Operating Revenue, % of Plan	95%	99%	115%	100%	97%	113%	102%
		Number of New Water Connections	8	0	2	2	4	3	3



# *PUBLIC WORKS / WATER DIVISION*

## **Amount of Water Pumped by Month**





# *Public Works Department – Water Division*

## Achievements

- Excellent Water Quality, Sufficient Supply, Stable Service Pressure
- Water Quality Group Staffing – 2 New WQ Techs Hired
- Consumer Confidence Report Issued (2013 Results) – No Violations

## Areas for Improvement

- Water Quality – Impact of Construction Activities
- Secondary Wells - Chemical Room Upgrades Project
- Water System Mapping (GIS)



# Rockford Fire Department

PRESENTED BY:  
Chief Derek Bergsten



# Rockford Fire Department

## Dashboard

Measure	2013 YTD Benchmark	2014 YTD Actual
EMS & Search and Rescue Incidents	9,768	10,086
Total Fires	346	293
Structure Fire Incidents (Residential)	121	102
Structure Fire Incidents (Commercial)	24	18
Vehicle Fire Incidents	47	52
Outside Fire Incidents	46	41
Open Burning Incidents	108	80
Inspections	2,837	2,099
Arsons	35	29
Public Education Activities (# of Persons)	3,017	7,890
911 Calls	57,664	55,276



# *Rockford Fire Department*

## Follow Up Question- Service/Good Intent Calls

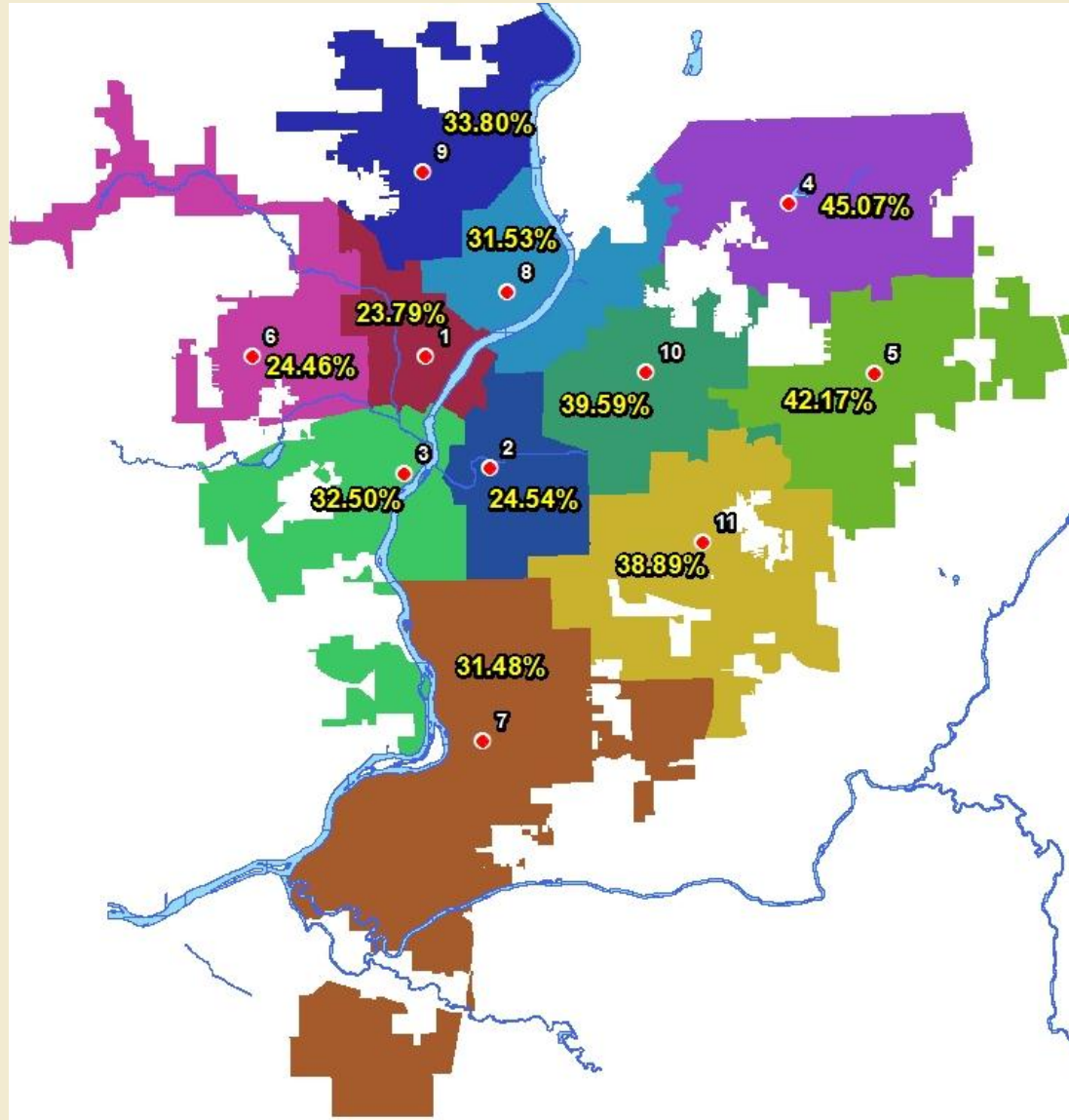
Service Calls 2014 YTD	
Assist invalid	261
Person in distress, Other	57
Assist police or other governmental agency	42
Service Call, other	40
Water or steam leak	39
Lock-out	36
Smoke or odor removal	34
Water problem, Other	21
Cover assignment, standby, moveup	19
Police matter	11
Defective elevator, no occupants	9
Public service	9
Public service assistance, Other	5
Water evacuation	5
Animal rescue	1
Ring or jewelry removal	1
<b>Total</b>	<b>590</b>

Good Intent Calls 2014 YTD	
Good intent call, Other	122
Dispatched & cancelled en route	121
No Incident found on arrival at dispatch address	117
Smoke scare, odor of smoke	21
Prescribed fire	15
Wrong location	12
Authorized controlled burning	10
EMS call, party transported by non-fire agency	8
Steam, vapor, fog or dust thought to be smoke	8
Steam, Other gas mistaken for smoke, Other	7
HazMat release investigation w/no HazMat	6
Smoke from barbecue, tar kettle	3
Biological hazard investigation	1
<b>Total</b>	<b>451</b>



# Rockford Fire Department

## Follow Up Question- % ALS Patients by Station Area



- City wide % ALS = 31.43%



# *Rockford Fire Department*

## 911 FMLA

Local 413 FMLA 2014 YTD	
Type of FMLA	Hours
Self	606.00
Other	0.00
<b>Total Hours</b>	<b>606.00</b>

- 12 employees total (12 hour shifts)
- Total # of shifts = 50.5
- Avg. shifts per employee = 4.21

AFSCME FMLA 2014 YTD	
Type of FMLA	Hours
Self	334.25
Other	271.50
<b>Total Hours</b>	<b>605.75</b>

- 27 employees total (12 hour shifts)
- Total # of shifts = 50.48
- Avg. shifts per employee = 1.87



# *Rockford Fire Department*

## **Achievements**

- Conducted ground breaking ceremony for new Fire Station 3
- iFiber network at numerous stations
- Illinois Department of Public Health ambulance inspections on 7/8
- Finalized Inspector eligibility list and John McGee was appointed to fill a budgeted vacancy
- Conducted fireworks detail with Fire Prevention Division staff to investigate fireworks complaints
- Completed Back to the Academy program for probationary firefighters. All were recommended for appointment as firefighters
- 911 Division transitioned from Powerphone to APCO for emergency medical dispatching. Now able to train in house and save on overtime costs for certification.



# *Rockford Fire Department*

## **Areas for Improvement**

- Working on completion of the Annual Compliance Report for Accreditation
- Work with Public Works on fleet car availability
- Working to develop a method to better track and account for required annual fire sprinkler and alarm testing submittals for occupancies
- Working with the Training Division from the Police Department to design a training structure that would address identified training needs in both departments
- Working with Public Works Water Treatment to develop a chlorine training facility for use by both Public Works and Fire



# Community & Economic Development Department

**Construction & Development Services**

by: Seth Sommer & Charlie Schaefer

**Long Range Planning**

by: David Sydney



# Construction and Development Services Building – Planning – Code Enforcement

PRESENTED BY:

Seth Sommer, CDS Manager, Building Code Official  
Charlie Schaeffer, Property Improvement Programs Manager



# Community and Economic Development Construction & Development Services

## Planning Scorecard

		Current Permitting Trends					Performance Measurement		
	2013 Avg	May	Jun	YTD	% Change vs. 2013		Goal 95%	May	June
Sign Permits	36	27	59	170	-19%		7 Days	89%	97%
Temp Signs	5	3	0	12	-43%		2 Days	100%	-
Fence	25	58	63	200	30%		3 Days	98%	100%
Driveway	20	29	29	87	-10%		1 Day	100%	97%
Dumpster	1	0	2	4	33%		3 Days	-	100%
Parking Lot	4	8	7	20	100%		5 Days	75%	86%
Zoning Conf.	17	20	18	81	-26%		5 Days	100%	100%
Comm Plans	16	23	16	78	-7%		14 Days	100%	100%
Home Occ	1	1	0	2	-83%		5 Days	100%	
Tent. Plats	0	0	0	0	0%		-	-	-
Final Plats	<1	0	0	0	0%		-	-	-
ZBA Items	4	4	7	24	-8%		-	-	-
LAB Items	4	4	6	18	-51%		-	-	-
# Annex	<1	0	0	0	0%		-	-	-



# Community and Economic Development Construction & Development Services

## Building Scorecard 1 of 2

		Current Permitting Trends					Performance Measurement		
	2013 Avg	May	Jun	YTD	% Change vs. 2013		Goal 95%	May	June
New 1&2 Fam	0.83	1	1	5	-29%		3 Days	100%	100%
1+2 Acc. Det.	3	1	2	18	50%		2 Days	100%	100%
1/2 Add/Alt	36	45	53	192	-4%		2 Days	93%	94%
Comm/MF Plans	13	16	14	66	-10%		14 Days	100%	100%
Plum/Mech Plans	7	7	12	39	-13%		14 Days	100%	100%
Elec Plans	12	11	15	58	7%		14 Days	100%	100%
Counter Permits	4	3	1	29	61%		1 Day	100%	100%
Demolition Permits	11	9	3	54	-7%		2 Days	100%	100%
Plumbing Permits	95	71	150	558	1%			-	-
Stand Alone Plum	70	54	131	446	8%		1 Day	96%	96%
Mechanical Permits	118	147	156	630	-6%			-	-
Stand Alone Mech	97	128	136	523	-5%		1 Day	98%	99%



# Community and Economic Development Construction & Development Services

## Building Scorecard 2 of 2

		Current Permitting Trends					Performance Measurement		
	2013 Avg	May	Jun	YTD	% Change vs. 2013		Goal 95%	May	June
Electrical Permits	62	57	51	318	-11%		-	-	-
Stand Alone Elec	30	34	29	171	-28%		1 Day	97%	97%
# Roofing Permits	102	783	790	1797	685%		1 Day	98%	99%
# Siding Permits	17	39	62	139	-58%		1 Day	100%	100%
Struct Insp Reported	361	339	301	1732	9%		-	-	-
Struct Inspections	143	295	277	1448	19%		1 Day	99%	100%
Plum Insp Reported	220	207	192	1134	-17%		-	-	-
Plumbing Inspections	164	117	139	783	-40%		1 Day	100%	100%
# Mech Insp Reported	188	182	238	993	-20%		-	-	-
# Mechanical Insp	138	70	95	495	-51%		1 Day	100%	99%
Elec Insp Reported	159	160	139	909	-1%		-	-	-
# Electrical Inspections	118	106	111	567	-34%		1 Day	99%	100%
# FOIA Requests	46	50	53	282	-24%		On Time	100%	100%
% of Permits Online	5%	20%	16%	-	-		-	-	-



# Community and Economic Development Construction & Development Services

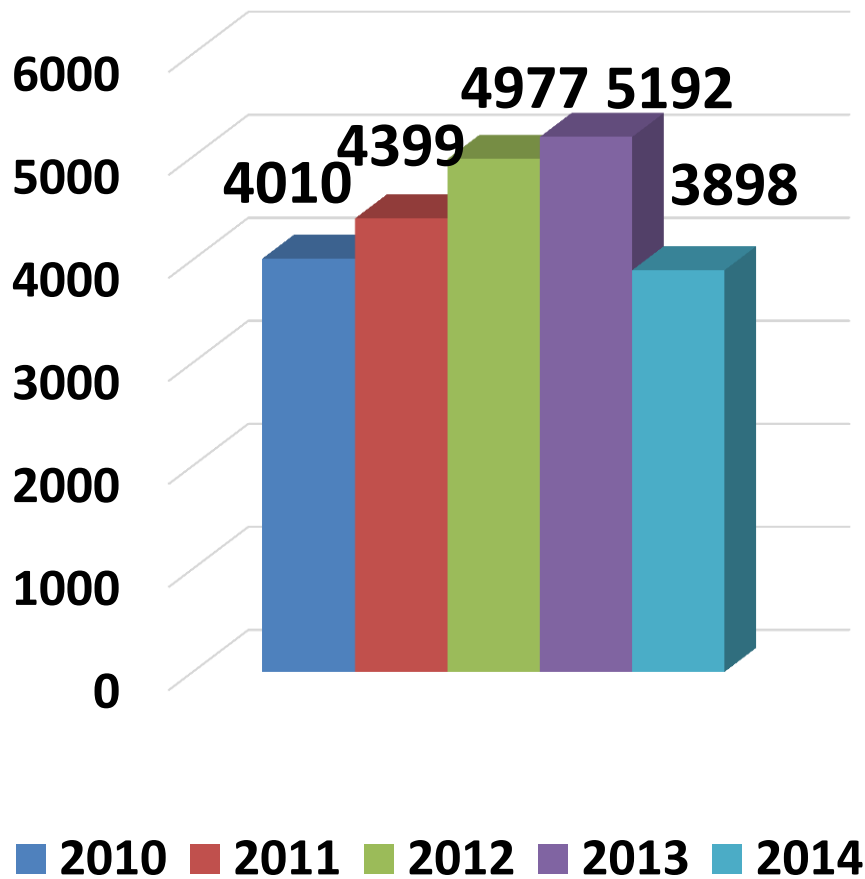
## Property Standards Scorecard

		Current Property Standards Trends					Performance Measurement		
	2013 Avg	May	Jun	YTD	% Change vs. 2013		Goal 95%	May	June
# P.S. Inspections	235	173	inc	1058	inc				
# P.S. Complaints	75	58	inc	276	inc				
Avg # Days to 1st Insp	1.56	1.1	inc	0.95	inc		1 Day	83%	inc
# Order to Repair	43	31	inc	153	inc				
Avg # Days from Insp.	3.83	2.8	inc	2.65	inc		3 Days	84%	inc
# Condemnations	26	17	27	125	-18%				
# Condemns Lifted	14	10	12	104	35%				
# Emerg Inspections	12	inc	inc	39					
# Emergency Demos	7*	2	0	3					
# Fast Track Demos	18*	10	0	14			-	-	-



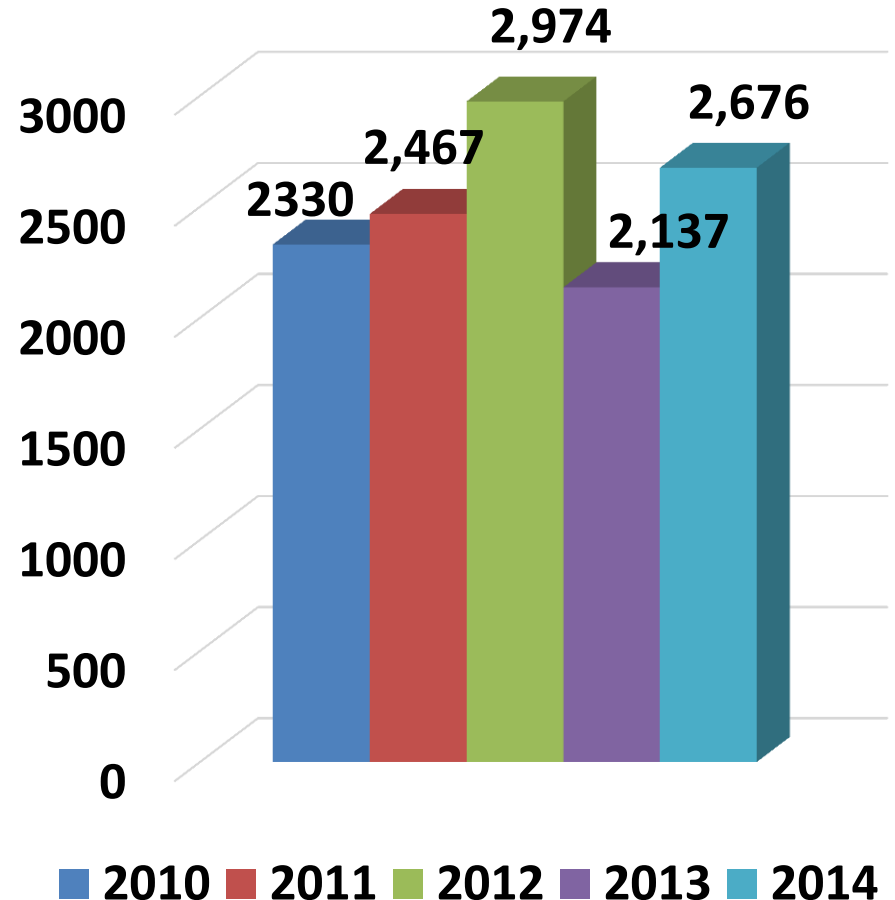
### TOTAL INSPECTIONS thru MAY

2010	2011	2012	2013	2014	% CHANGE
4010	4399	4977	5192	3898	-24.92%

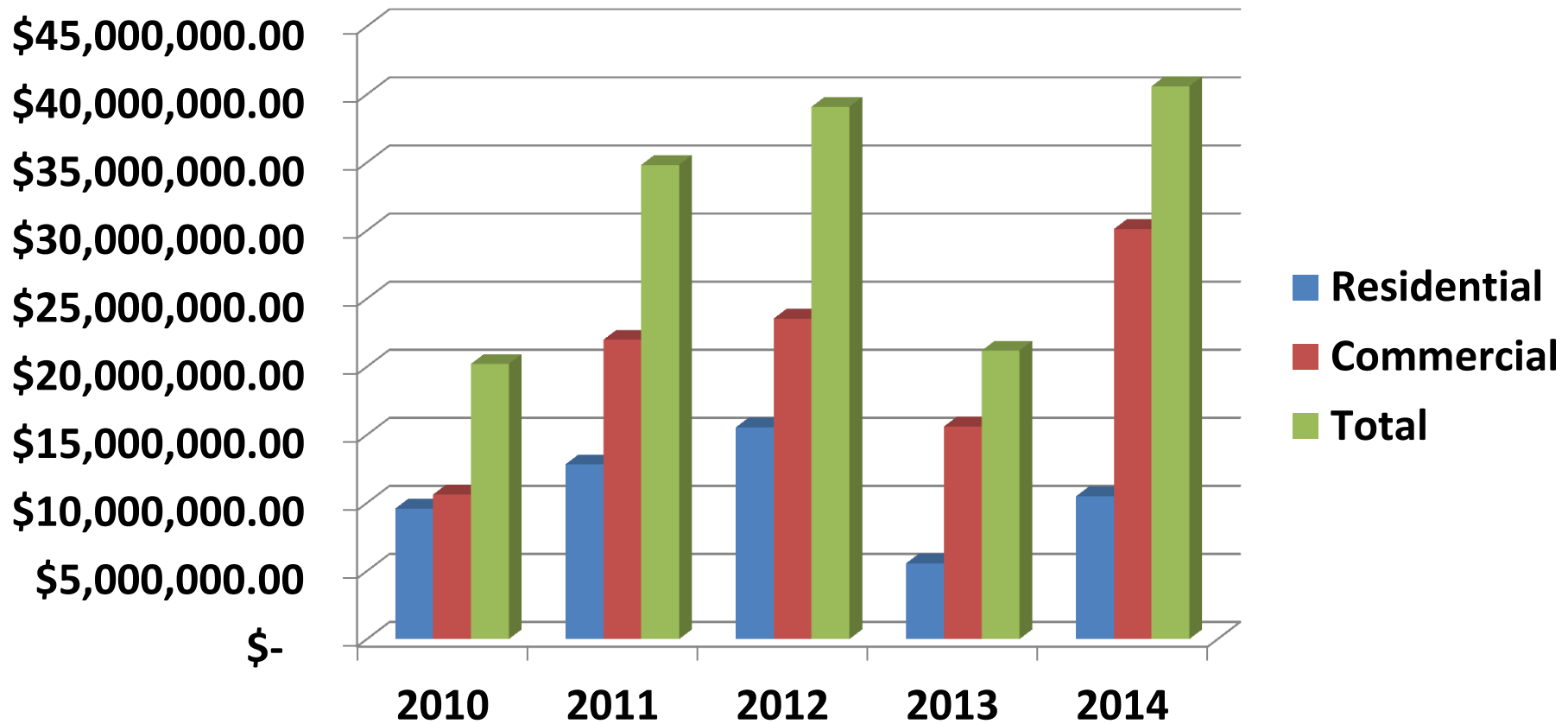


### TOTAL PERMITS thru May

2010	2011	2012	2013	2014	% CHANGE
2330	2,467	2,974	2,137	2,676	25.22%



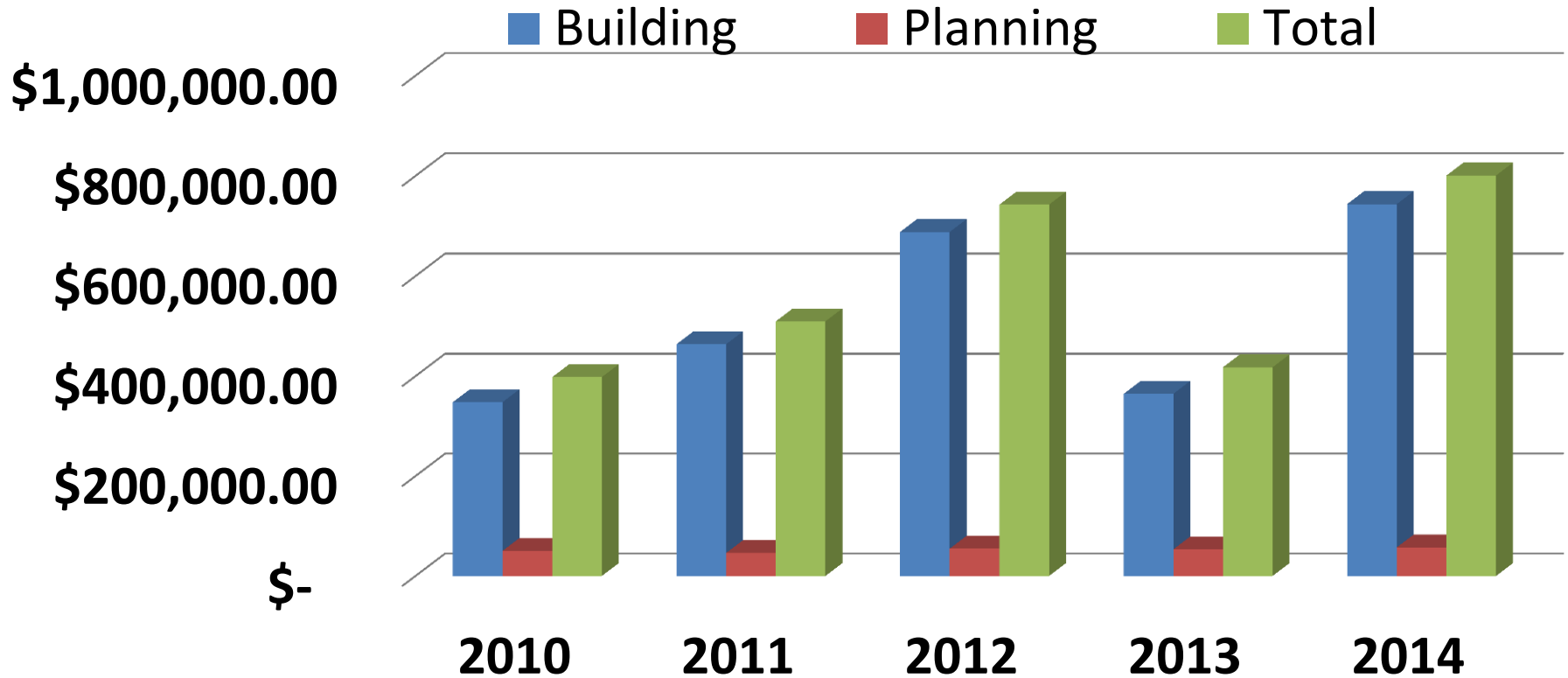




### Const. Valuation Thru May. 2014

	2010	2011	2012	2013	2014	% Change
<b>Residential</b>	\$9,588,772.00	\$12,839,850	\$15,555,145	\$5,570,346	\$10,489,128	88.30%
<b>Commercial</b>	\$10,622,980	\$21,988,008	\$23,541,725	\$15,619,421	\$30,110,784	92.78%
<b>Total</b>	\$20,211,752	\$34,827,858	\$39,096,870	\$21,189,767	\$40,599,912	91.60%





### TOTAL PERMIT FEES (Revenue) Thru May

	2010	2011	2012	2013	2014	% CHANGE
<b>Building</b>	\$ 347,790.80	\$ 63,763.55	\$ 687,969.34	\$ 64,481.37	\$ 743,549.01	<b>104.00%</b>
<b>Planning</b>	\$50,205.88	\$ 45,923.20	\$ 54,650.50	\$ 53,262.35	\$ 57,143.94	<b>7.29%</b>
<b>Total</b>	\$ 97,996.68	\$ 509,686.75	\$ 742,619.84	\$ 417,743.72	\$ 800,692.95	<b>91.67%</b>



# Community and Economic Development Construction and Development Services

## Achievements

- Filled the Planner/Building Plans Examiner position with hiring of Andrew Pieri
- Demolition COMPLETED on 10 properties by local not-for-profit in accordance with development agreement
- 1<sup>st</sup> group of demolitions awarded to low bidder, N-Trak, for 11 properties. Next 3 groups to be awarded shortly.
- Huge increase in online permits which also meant quicker revenue collection



# Community and Economic Development Construction and Development Services

## Areas of Improvement

- Get next batch of proposed demolitions to Council for consideration
- Evaluate and update internal processes with key staff now in place
- Update forms & website to reflect latest information



# Neighborhood Standards

PRESENTED BY:

Charlie Schaefer

Property Improvement Programs Manager



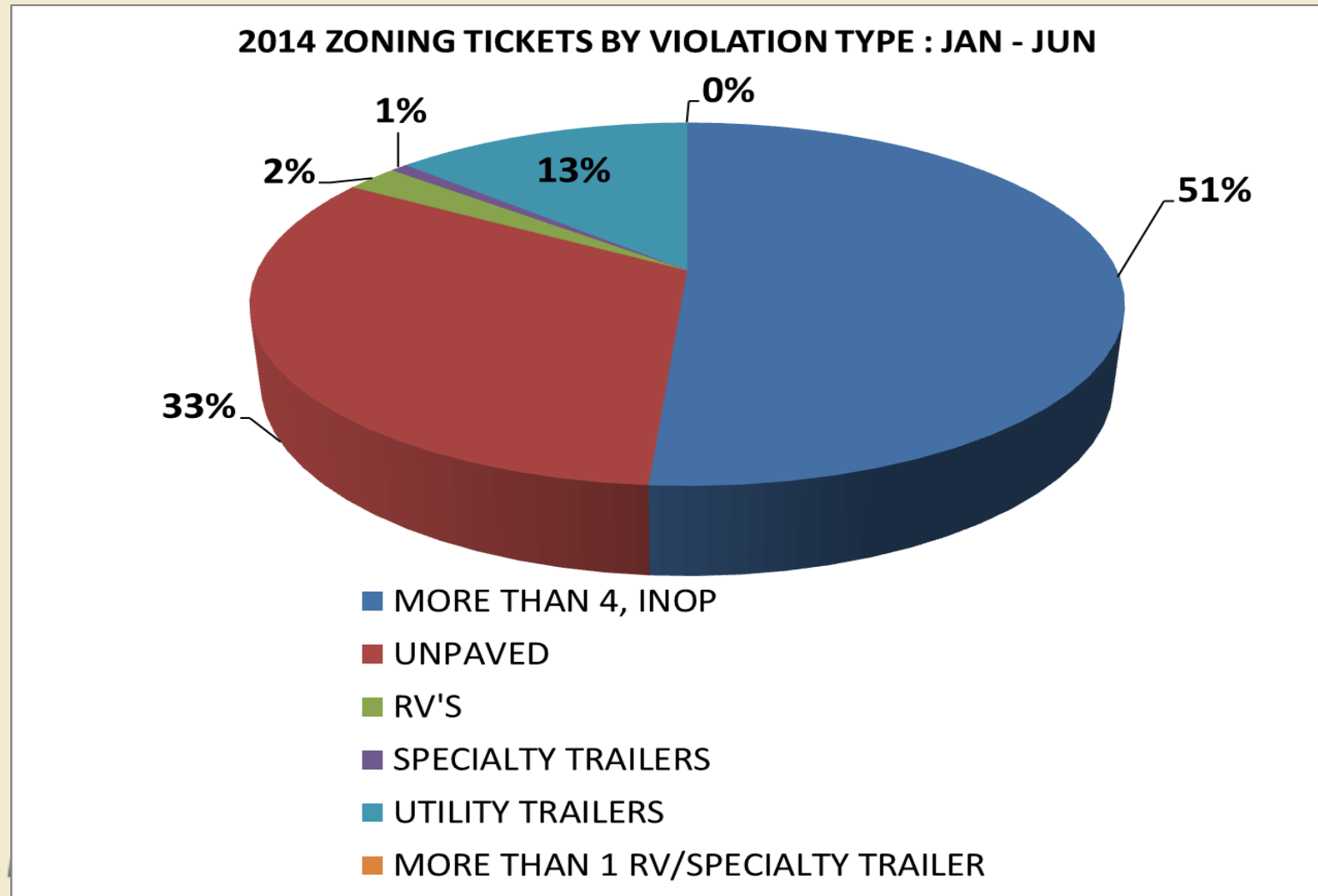
# Community and Economic Development Construction and Development Services

## Neighborhood Standards Scorecard

Code Enforcement		May-14	Jun-14	2014 Totals	2014 Monthly Average	2012-13 Monthly AVG
Monitor Requests for Service	Total # of Complaints	762	902	2558	426	485.5
	Total # of Unfounded Complaints	290	339	924	154	141.3
	# of Nuisance/Zoning Complaints	709	799	2168	361	409.3
Case Compliance Rate	% rate of Voluntary Compliance	58.5%	44.4%		68.6%	60.7%
	Avg. # of Days to Voluntary Compliance	12.42	16.85		16	27.4
	% rate of Induced Compliance	3.3%	2.1%		10.7%	6.1%
	Avg. # of Days to Induced Compliance	27.7	35.24		54	54.1
	% rate of Forced Compliance	38.2%	53.5%		20.7%	33.3%
	Avg. # of Days to Forced Compliance	28.73	18.79		31	29.5
Case Type Trending	# of Nuisance Cases	938	1392	2829	472	440.9
	# of Zoning Cases	103	115	453	76	73.3
	Total # of Nuisance/Zoning Cases	1041	1507	3282	547	514.2
	# of Proactive Nuisance/Zoning Cases	652	824	1784	297	36.7
City Efficiency	Avg. # of Nuisance/Zoning Cases Per Inspector	208.2	215.3		121.90	104.8
	Avg. # of Days from Complaint to First Inspection (Nuisance/Zoning)	3.68	2.03		3.1	3.2
	Open Service Requests at end of Month (Nuisance/Zoning)	0	30		12.0	33.3



# Community and Economic Development Construction and Development Services Neighborhood Standards





# Community and Economic Development Construction and Development Services

## Neighborhood Standards Achievements

- Successful seasonal weeds abatement program
- Updated electronic bidding and invoicing practices make significant improvements
- Recycling containers initial deliveries completed and garbage account reconciliation continues
- Infor/Hanson Batch Manager functionality in place with additional applications in development



# Community and Economic Development Construction and Development Services

## Neighborhood Standards Areas of Improvement

- Challenges due to loss of Electronic Waste drop-off locations
- Internal Zoning Parking Ticket Management System development on temporary hold
- Archiving of Contractor's site pictures remains unresolved



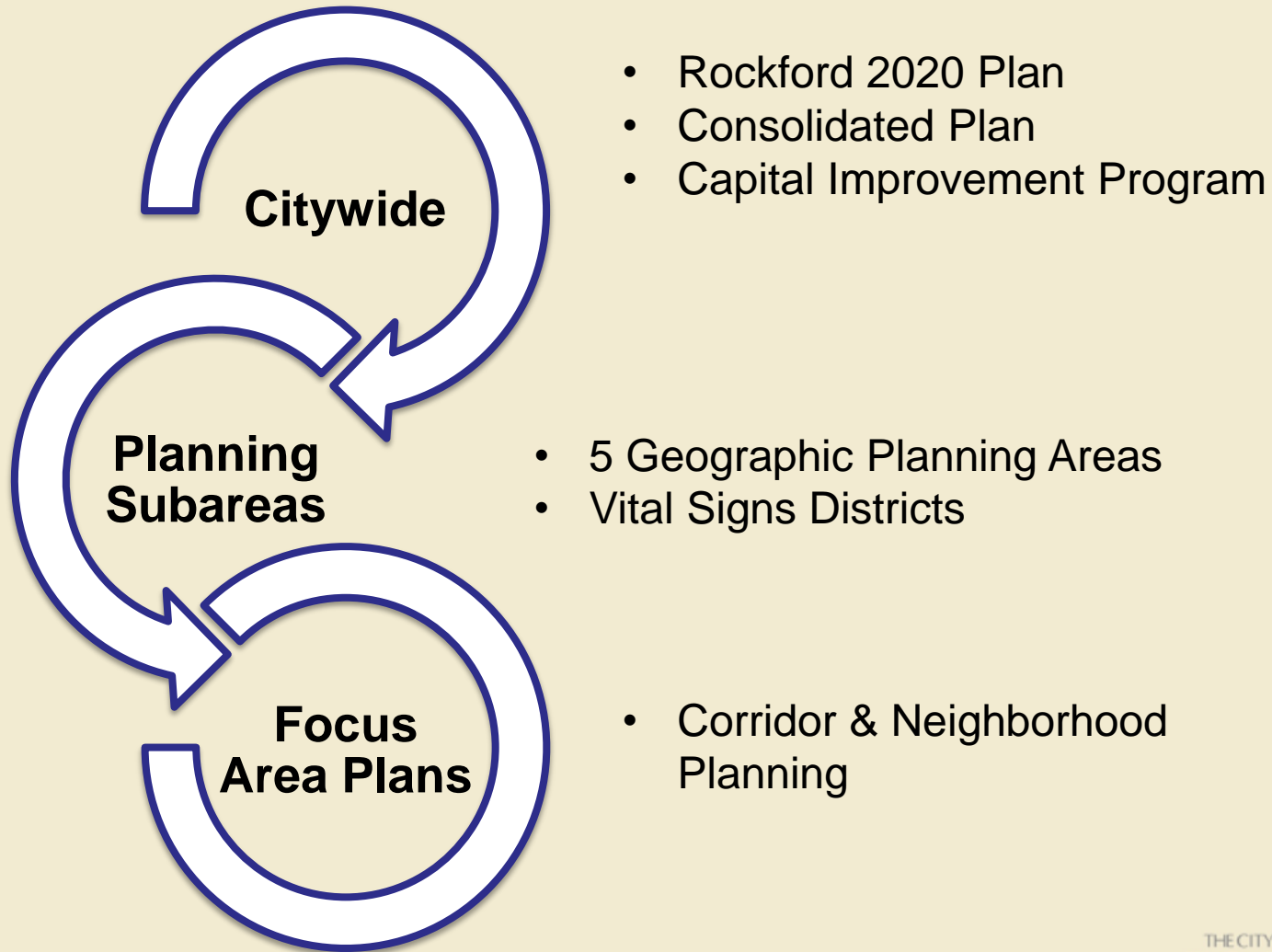
# Long Range Planning Division

PRESENTED BY:

David Sidney, Comprehensive Planning & Design Manager

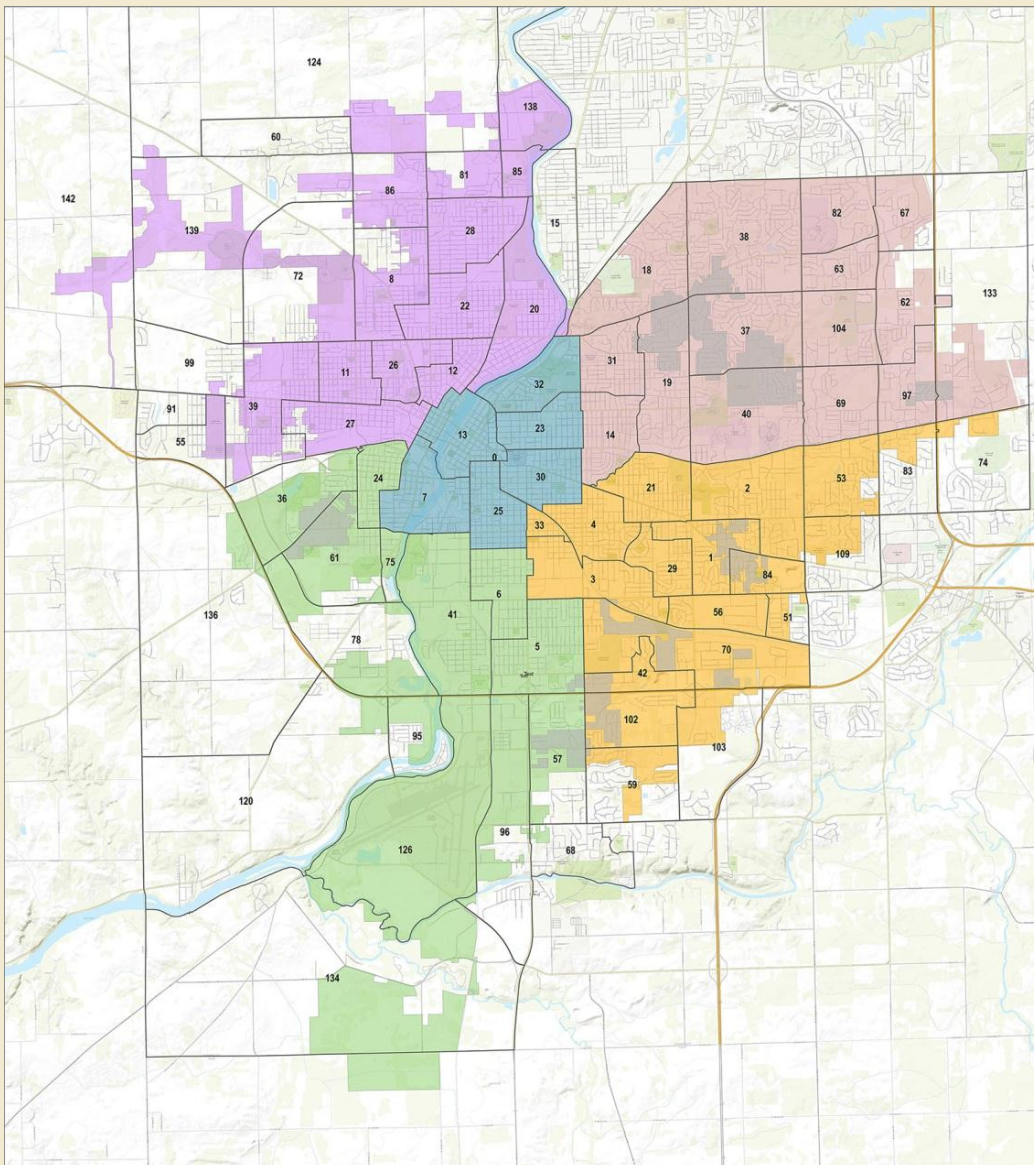


# CEDD Long Range Planning Framework





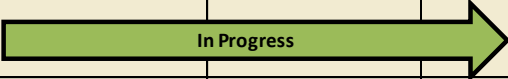
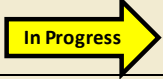
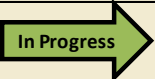

# CEDD Planning Subareas & Indicators



		City of Rockford			
Plan Element	Strategies & Metric	2000	2010	Most Recent Year	Trend Since 2000
Land Use	Guide Rockford's development through the 2020 Plan, Zoning Ordinance, Subdivision Ordinance and Building Code, following the principles of Smart Growth				
Transportation	Provide both motorized and non-motorized travel				
	Serve the needs of all those who are disenfranchised from, do not desire to use, or are otherwise unable to take full advantage of the predominately automobile-oriented transportation system that dominates our community				
Community Facilities and Services	Maintain at least ISO 2 rating for the Water Division while working for a "1" ranking				
	Work with the Rock River Water Reclamation District to ensure excellent service to all Rockford residents				
	In corporation with the Rockford Park District, work to enhance its historically strong pattern of investments in parks and related recreational facilities				
	Meet academic standards established by the State of Illinois for all students, regardless of the school district they live in.				
	Maintain the current level of service in number and location of facilities until 2020				
	Protect the lives and property of Rockford residents to the fullest extent possible				
	Maintain the Fire Department's ISO-2 ranking while working to achieve a "1"				



# CEDD Planning Projects

Planning Area	Project Name	Start Date	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
			Information Gathering	Analysis	Civic Engagement	Strategy & Implementation Alternatives	Selection of Preferred Alternative
Citywide/ Multiple Subareas	Rockford 2020 Plan Update	10/1/2013	In Progress 				
Northwest	Auburn Street TIF Corridor Plan	3/1/2014	In Progress 				
Northeast							
Central	Downtown Strategic Plan	7/1/2014	In Progress 				
Southwest	Global Trade Park - Wayfinding/Signage	6/18/2014	In Progress 				
Southeast							



# CEDD Projects with Planning Support

		Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6
Redevelopment Project Support	Project Name	Information Gathering	RFI/ RFQ / RFP	Staff Review & Respondent Interviews	Staff Final Review / Due Diligence	Staff Recommendation	Transfer Full Project Management to ED
Citywide/ Multiple Subareas							
Northwest	N. Main & Auburn Street	In Progress					
Northeast							
Central	123 S. Main Street (Chic Hotel)	In Progress					
	134 N. Main Street (Trekk)	In Progress					
Southwest							
Southeast							

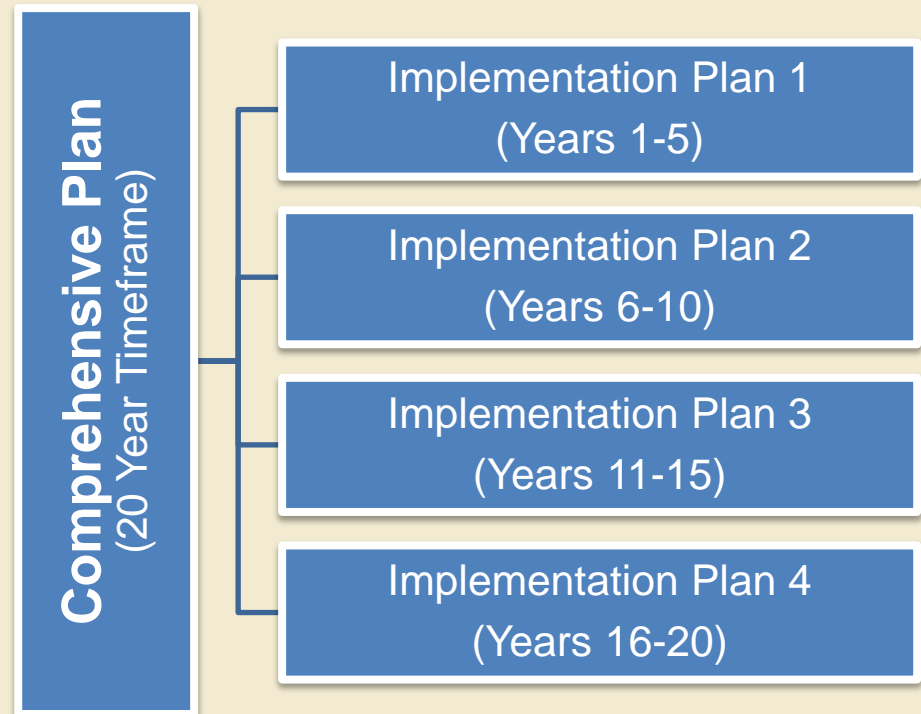


# Long Range Planning

## 5-Year Implementation Plan – Goals/Structure

### Implementation Plan

- 5-Year Strategic Plan
- Updated annually
- Alignment with Capital Improvement Plan (CIP) & Consolidated Plan
- Guidance for CIP and Consolidated Plan





# Long Range Planning

## 5-Year Implementation Plan – Project Schedule





# CEDD Long Range Planning

## Vision & Strategy Review Matrices

[illegible]

Economy		
Economic Development		Technology
City/Local Planning Documents		
	Make major improvements to sanitary sewer system	Provide its citizens with information in an affordable and timely manner.
	Make transportation system improvements	Bridge gaps within society
	Work to overcome land assembly challenges and land use conflicts	Cultivate communication
	Provide for the City's economic future and ability to provide and improve city services	Foster economic development
	Ensure that the retail portion of our economic base is healthy and continues to _____	Telecommunication facilities should accommodate a minimum of three providers as allowed by height restrictions
	Coordinate City efforts with those of the Council of 100 and other similar organizations to retain and recruit employers who will grow quality jobs in the	Telecommunication facilities should give adequate compensation for use of public rights-of-way
	Improve Industry in the City of Rockford	Priority should be given to favorable locations such as public structures, collection sites and industrial zones
	Ensure as much as possible that Rockford's plans for the future are in sync surrounding areas	Facilities should not locate near airports, in historic districts or in residential areas whenever possible
	Evaluate the impacts of brownfields	
	Carry out work to redevelop brownfield sites	
	Enhance Downtown's unique appearance through preservation of its original architecture	
	Improve wayfinding	



# Community and Economic Development Long Range Planning Achievements

- Planning Subareas Implementation
- 2020 Plan Current Conditions, Vision & Strategy Review  
Matrices
- 2020 Plan Steering Committee
- On-Call Planning Services Consultant



# Community and Economic Development

## Long Range Planning

### Areas of Improvement

- Incorporate data and strategies from other Departments for our decision-making process of future Focus Area plans.
- Develop Accountability Matrix
  - *Catalytic Projects Prioritization & Action Steps*
- APA planning performance standards to measure our progress
- Incorporate Brownfield Redevelopment Planning into all levels of the planning process
  - *Subarea, Corridor and Neighborhood planning levels)*



# Rockford Police Department

PRESENTED BY:  
DEPUTY CHIEF DAVID HOPKINS



# Rockford Police Department

## Citywide Scorecard

Item	YTD 13	YTD 14	% Change
Group A Incidents	7,268	6,753	-7.09%
All Calls for Service	75,988	74,422	-2.06%
Dispatched Calls for Service (Not Self-Initiated)	42,484	41,336	-2.70%
Self-Initiated Calls for Service	7,931	9,589	20.91%
Aggravated Battery/Shots Fired	245	170	-30.61%
Robbery	177	171	-3.39%
Burglary	838	715	-14.68%
Auto Theft	204	175	-14.22%
Burglary to Motor Vehicle and Theft from Motor Vehicle	557	478	-14.18%
Traffic Accidents	2,479	2,645	6.70%
Traffic Fatalities (count of people)	10	6	-40.00%
Group A Incidents - % Domestic Related	20.0%	22.0%	10.00%
Total People Arrested	4,824	4,700	-2.57%
Parolees Arrested	176	199	13.07%
Adult Probationers Arrested	586	433	-26.11%
Juvenile Probationers Arrested	137	90	-34.31%
# of Guns Seized	118	93	-21.19%
# of People Arrested for Any Offense Involving a Firearm	137	118	-13.87%

**\*\*N/C is "not calculable"**

**\*\*Parole and probation arrests counted using the most recent monthly parole & probation lists.**

**\*\*Probation and parole arrests include custodial (lodged in jail) and non-custodial (traffic citations/NTAs) arrests.**

**\*\*# of people arrested for offenses involving firearms was obtained by using the "offense weapon code" where a gun or firearm was reported as used in that offense.**



# Rockford Police Department



## YEAR TO DATE DASHBOARD

### YTD '13 vs YTD '14

#### GROUP A OFFENSES

	2013	2014	% Change	
<b>City</b>	9,640	8,702	-9.73%	↓
<i>Incidents</i>	7,268	6,753	-7.09%	↓
<b>District 1</b>	3,721	3,491	-6.18%	↓
<b>District 2</b>	2,802	2,558	-8.71%	↓
<b>District 3</b>	1,863	1,679	-9.88%	↓

#### VIOLENT CRIME

	2013	2014	% Change	
<b>City</b>	1,037	957	-7.71%	↓
<i>Incidents</i>	804	778	-3.23%	↓
<b>District 1</b>	369	405	9.76%	↑
<b>District 2</b>	275	277	0.73%	↑
<b>District 3</b>	119	104	-12.61%	↓

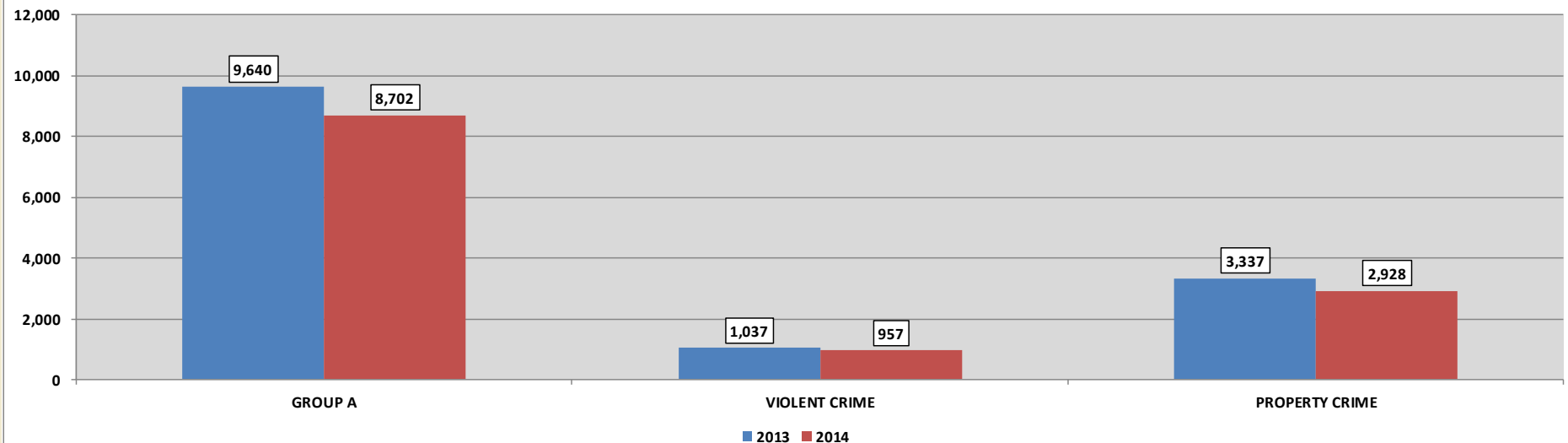
#### PROPERTY CRIME

	2013	2014	% Change	
<b>City</b>	3,337	2,928	-12.26%	↓
<i>Incidents</i>	3,229	2,851	-11.71%	↓
<b>District 1</b>	1,139	1,016	-10.80%	↓
<b>District 2</b>	932	799	-14.27%	↓
<b>District 3</b>	911	836	-8.23%	↓

\*\*Produced 7/3/14.

\*\*City data based on NIBRS Greenbar report.

\*\*District data from Geo Policing Master.xlsx and may not equal the city total due to case reports with no patrol area. Additionally, for Violent Crime, Citywide totals count victims while District totals count only offenses.



NIBRS Group A Offenses: Twenty-two crime categories made up of 46 offenses considered to be the most serious. May be a crime against person, property or society (for example: Murder, Robbery, Burglary, Drug Offenses, Theft, Prostitution, etc).

\*\*Please note that statistics are subject to change as Police Reports are submitted. Reports ran within the first week of the following month of YTD end. Statistics reflect that point in time.

\*\*Statistics represent all NIBRS offenses in an incident, not just the most serious.



# Rockford Police Department

## District 1 Dashboard

Item		YTD 13	YTD 14	% Change
DISTRICT 1	Group A Incidents	3,099	2,975	-4.00%
	All Calls for Service	31,585	29,875	-5.41%
	Dispatched Calls for Service (Not Self-Initiated)	18,084	16,833	-6.92%
	Self-Initiated Calls for Service	3,446	4,419	28.24%
	Aggravated Battery/Shots Fired	145	101	-30.34%
	Robbery	68	84	23.53%
	Burglary	353	297	-15.86%
	Auto Theft	89	93	4.49%
	Burglary to Motor Vehicle and Theft from Motor Vehicle	213	161	-24.41%
	Traffic Accidents	718	776	8.08%
	Traffic Fatalities (count of people)	3	1	-66.67%
	Prostitution Complaints (CFS offense code 1505)	3	14	366.67%
	Sound Amplification Complaints	75	63	-16.00%
	Sound Amplification Impounds	15	2	-86.67%

\*\*N/C is "not calculable"

\*\*Shift activity is for patrol only.



# Rockford Police Department

## District 2 Dashboard

Item		YTD 13	YTD 14	% Change
DISTRICT 2	Group A Incidents	2,326	2,177	-6.41%
	All Calls for Service	26,054	26,273	0.84%
	Dispatched Calls for Service (Not Self-Initiated)	14,196	14,334	0.97%
	Self-Initiated Calls for Service	3,044	3,446	13.21%
	Aggravated Battery/Shots Fired	82	64	-21.95%
	Robbery	71	61	-14.08%
	Burglary	334	248	-25.75%
	Auto Theft	71	55	-22.54%
	Burglary to Motor Vehicle and Theft from Motor Vehicle	154	140	-9.09%
	Traffic Accidents	685	718	4.82%
	Traffic Fatalities (count of people)	3	5	66.67%
	Prostitution Complaints (CFS offense code 1505)	150	192	28.00%
	Sound Amplification Complaints	46	40	-13.04%
	Sound Amplification Impounds	11	6	-45.45%

\*\*N/C is "not calculable"

\*\*Shift activity is for patrol only.



# Rockford Police Department

## District 3 Dashboard

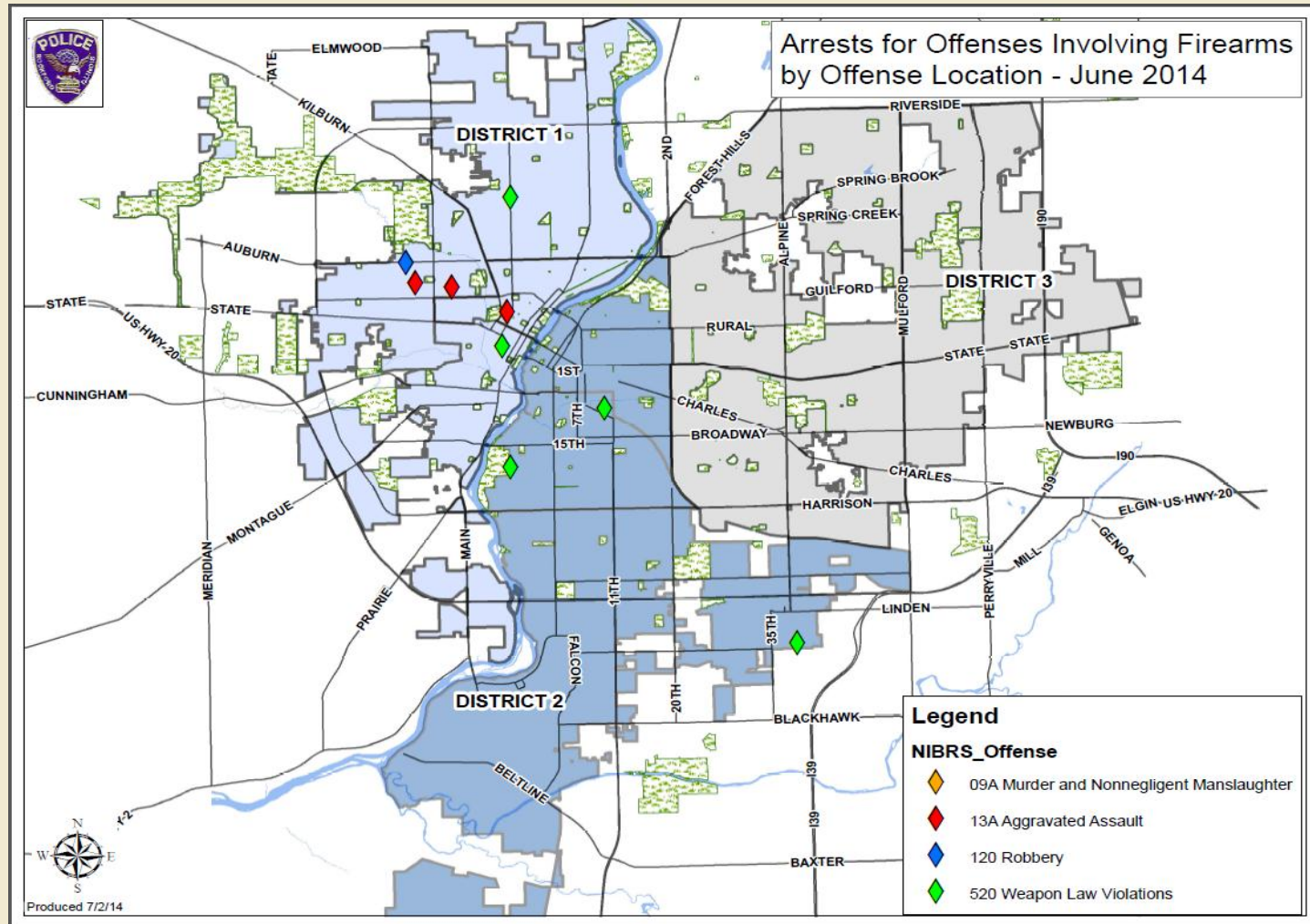
Item		YTD 13	YTD 14	% Change
DISTRICT 3	Group A Incidents	1,731	1,580	-8.72%
	All Calls for Service	17,150	17,194	0.26%
	Dispatched Calls for Service (Not Self-Initiated)	9,824	9,855	0.32%
	Self-Initiated Calls for Service	1,298	1,572	21.11%
	Aggravated Battery/Shots Fired	18	5	-72.22%
	Robbery	38	26	-31.58%
	Burglary	151	170	12.58%
	Auto Theft	43	26	-39.53%
	Burglary to Motor Vehicle and Theft from Motor Vehicle	189	160	-15.34%
	Traffic Accidents	1,001	1,050	4.90%
	Traffic Fatalities (count of people)	4	0	-100.00%
	Prostitution Complaints (CFS offense code 1505)	5	10	100.00%
	Sound Amplification Complaints	13	12	-7.69%
	Sound Amplification Impounds	1	0	-100.00%

\*\*N/C is "not calculable"

\*\*Shift activity is for patrol only.



# Rockford Police Department





# Rockford Police Department

## Firearm Recoveries and Arrest Factors

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
FIREARMS RECOVERED	18	8	10	18	25	11							90
FIREARMS TRACED THROUGH ATF	18	8	10	18	25	11							90
FIREARM ARRESTS	16	6	9	11	19	3							64
FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY	16	6	9	11	19	3							64
FIREARM CASES REFERRED TO ATF	16	6	9	11	19	3							64
FIREARM CASES REVIEWED BY THE US ATTORNEY'S OFFICE	0	1	1	2	2	2							8
FIREARM CASES PROSECUTED BY THE US ATTORNEY'S OFFICE	0	0	0	1	2	0							3



# RAVEN / Parole Forum

- Call-in attended – 187
- Lutheran Social Services Case Management – 106  
Lutheran Social Services Opted Out of Case Management – 81
- Re-offended since call-in :  
Case Managed – 19 (17.9%)  
Opted Out of Case Management – 31 (38.3%)

## Violent Crime Offenders

Court Status	
Pending	13
Probation	2

Location	
Winnebago County Jail	7
Ogle County Jail	1
Illinois Department of Corrections	4
Federal - U.S. Marshal	1
Released	2



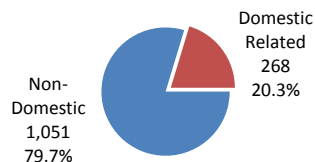
# Rockford Police Department

## Domestic Related Incidents

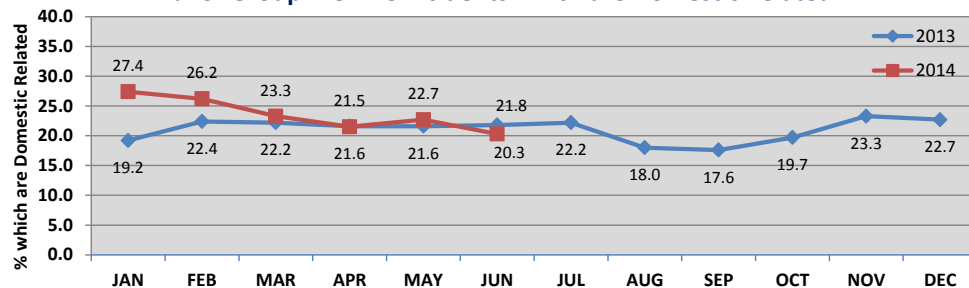
### Group A Crime Incidents

June 2014

1,319 total incidents



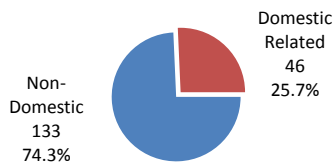
### % of Group A Crime Incidents which are Domestic Related



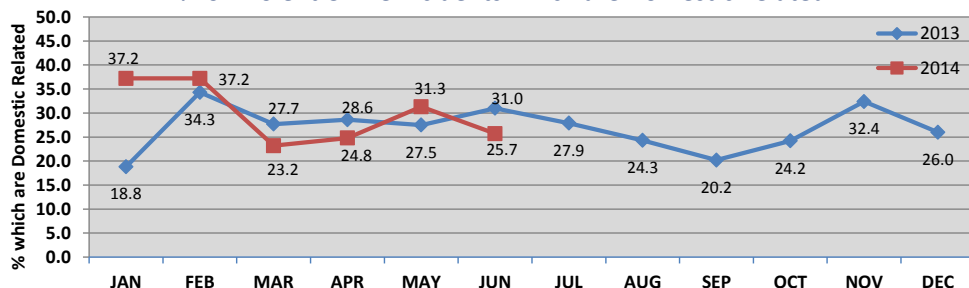
### Violent Crime Incidents

June 2014

179 total incidents



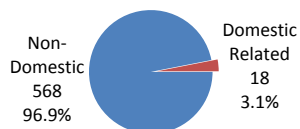
### % of Violent Crime Incidents which are Domestic Related



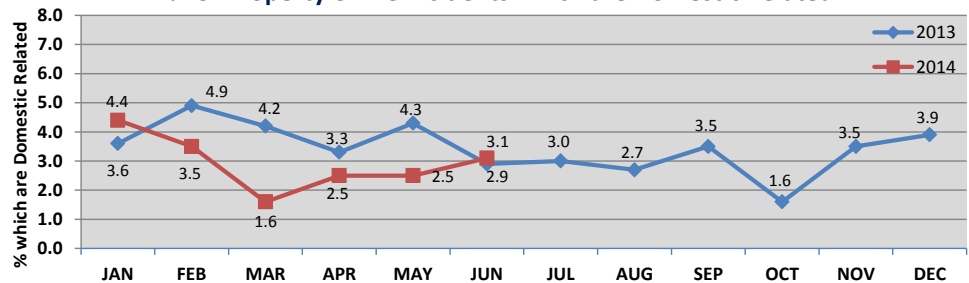
### Property Crime Incidents

June 2014

586 total incidents



### % of Property Crime Incidents which are Domestic Related





# *Rockford Police Department*

## **Arrestees on Probation & Parole – YTD Comparison**

<b>Adult Probationer Arrests</b>	<b>2013 YTD</b>	<b>2014 YTD</b>	<b>% Change</b>
Violent Crimes	26	21	-19.2%
Property Crimes	73	40	-45.2%
Other Crimes	487	372	-23.6%
All Crimes	586	433	-26.1%
% of Total Arrests	12.1%	9.2%	-24.2%

<b>Juvenile Probationer Arrests</b>	<b>2013 YTD</b>	<b>2014 YTD</b>	<b>% Change</b>
Violent Crimes	9	8	-11.1%
Property Crimes	18	12	-33.3%
Other Crimes	110	70	-36.4%
All Crimes	137	90	-34.3%
% of Total Arrests	2.8%	1.9%	-32.6%

<b>Parolee Arrests</b>	<b>2013 YTD</b>	<b>2014 YTD</b>	<b>% Change</b>
Violent Crimes	14	9	-35.7%
Property Crimes	15	26	73.3%
Other Crimes	147	164	11.6%
All Crimes	176	199	13.1%
% of Total Arrests	3.6%	4.2%	16.1%

Arrests include Traffic Citations and Notices to Appear.



# Rockford Police Department

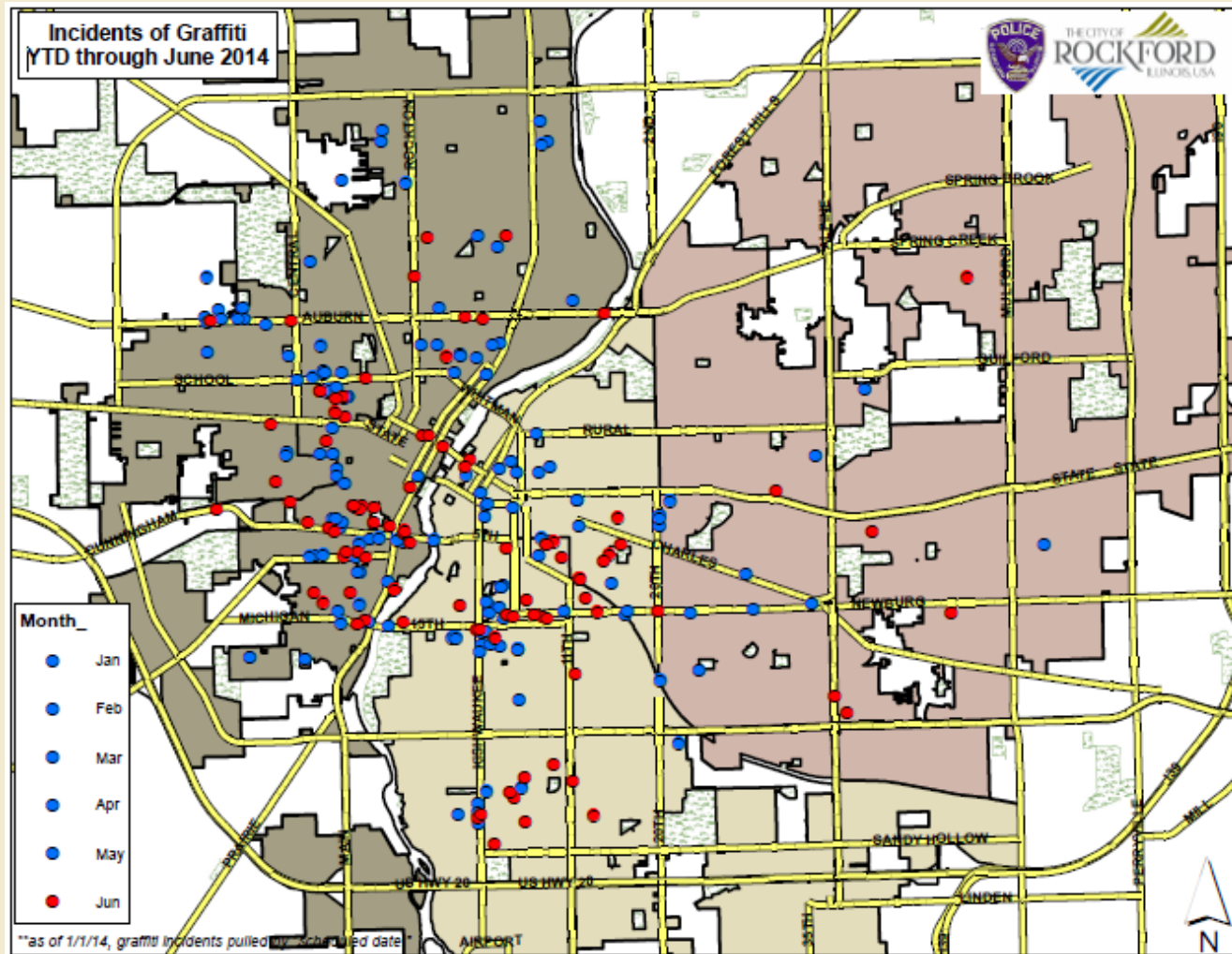
## Graffiti Incidents

	January	February	March	April	May	June	July	August	September	October	November	December	2014 YTD
<b>Incidents</b>													
District One	15	5	25	18	25	33							121
District Two	14	7	10	11	12	47							101
District Three	0	1	3	4	4	7							19
Total	29	13	38	33	41	87							241
<b>Incident Type</b>													N/A
Gang	26	7	31	26	24	41							155
Hip Hop	1	0	1	2	3	10							17
Juvenile	2	4	3	3	3	10							25
Unknown	0	2	1	3	8	10							24
Hate	0	0	1	0	0	2							3
Other	0	0	1	0	3	14							18
<b>Most concentrated sub-beats</b>													N/A
17-4	134-2	19 - 3	38-4	43-10	164-6								N/A
161-3	66-1	164 - 3	290-3	138-3	43-5								N/A
22-3	65-1	66- 2	28-2	66-3	19-4								N/A
165-2	23-1	64 - 3	21-2	38-2	161-3								N/A
<b>Arrests</b>													N/A
District One	0	0	0	0	0	0							0
District Two	0	0	0	0	0	0							0
District Three	0	0	0	0	0	0							0
<b>Active Investigations</b>													N/A
District One	0	2	2	3	2	2							11
District Two	1	1	0	0	0	0							2
District Three	0	0	0	0	0	0							0



# Rockford Police Department

## Graffiti Incident Map





# *Rockford Police Department*

## **Accomplishments**

- Graduation of Citizen's Police Academy – 15 Students
- Graduation of Youth & Junior Police Academies
- Winnebago County Violent Crime Street Level Enforcement -
  - Five Details Completed
- East-West Operational Plan
- Completed Mock CALEA assessment
- Graduation of Basic Police Training Institute – 6 Officers

## **Looking Forward**

- Reduction of Violent Crimes by 5%
- Reduction of Property Crimes by 5%
- Promotions
- Developing New Employee Evaluation System



# Thank You!

## *Any Questions?*